



Good

- Always available on the phone
- Widely connected to their community e.g., Nduna's and Social workers
- Consistent
- Reports on time or even before time
- Great communicator
- Understands the core purpose of Coach Mplio
- Punctual
- Team player works well with other Coaches
- Uplifts others
- Shares experiences
- Good ethics work ethics
- Presentable
- Reliable, Solid
- Always starts works on time
- Happy and good relationship with NDOH
- Gives good advice

Bad

- Disrespects and Undermines Squad Manager's authority always verbally fighting
- Regularly doesn't report on time
- Doesn't abide by the rules
- Always makes excuses
- Selfish behaviour
- Non sharer of information
- Takes things too lightly
- Has too many distractions
- Uses Coach Mpilo to self-promote
- Poor reporting
- Always at home
- Complains when templates change
- Doesn't communicate
- Not a team player
- Other Coaches do not want to work with a specific Coach



